FAYETTEVILLE POLICE DEPARTMENT
FAYETTEVILLE, ARKANSAS 72701

GENERAL ORDER # 40

SUBJECT: *Mobile Device Management*

CROSS-REFERENCE: CJIS Security Policy 5.13.2

DATE APPROVED BY COP: February 3, 2020   *Chief Mike Reynolds*

PURPOSE: The purpose of this general order is to establish guidelines and procedures for all Arkansas Crime Information Center (ACIC) employees, vendors and contractors with access to ACIC computer systems to adhere to the requirements of this general order.

ORDER: Employees of the Fayetteville Police Department (FPD) shall follow the procedures outlined below.

DEFINITIONS:

Mobile Device Management (MDM) facilitates the implementation of sound security controls for mobile devices and allows for centralized oversights of configuration control, application usage, and device protection and recovery.

PROCEDURES:

The Fayetteville Police Department shall implement the following controls when allowing Criminal Justice Information Services (CJIS) access from mobile devices:

A. Ensure Criminal Justice Information (CJI) is only transferred between CJI authorized applications and storage areas of the device.
B. Mobile Device Management with centralized administration configured and implemented to perform at least the following:
    1. Remote locking of device;
    2. Remote wiping of device;
    3. Setting and locking device configuration;
    4. Detection of "rooted" and "jailbroken" devices;
    5. Enforcement of folder or desk level encryption;
    6. Application of mandatory policy settings on the device; and,
    7. Detection of unauthorized configurations or software/ applications.
C. Ensure that cellular wireless devices:
    1. Apply available critical patches and upgrades to the operating system as soon as they become available for the device and after necessary testing;

2. Are configured for local device authentication with a minimum six (6) digit PIN;
3. Use advanced authentication (two factor authentication); and,
4. Encrypt all CJIS data on the device.

D. Ensure mobile devices are updated and patched to current levels and monitor devices not capable of an "always-on cellular connection" (i.e. WIFI only or WIFI with cellular on demand).